

# CITY OF MOUNT DORA “COMMERCIAL” CROSS CONNECTION CONTROL PROGRAM

## What is a Cross Connection Control Program?

A cross connection control (CCC) program simply prevents “**backflow.**”

**Backflow = Any unwanted flow of used or non-potable water or substance into the drinking water system.**



One of our most precious natural resources is our drinking water. We can survive for up to a month without food but only around a week without water. Water departments across the nation have, for many years, consistently provided high quality drinking water. Because of this we often take safe drinking water for granted. Unfortunately, at the point of use the high quality water that was sent from the water department may have been compromised by a cross connection with a non-drinking water source. This cross connection can cause sickness or worse.

The City of Mount Dora Utility delivers safe, high-quality drinking water to over 20,000 customers every day. Water quality is required to be protected as drinking water travels through the distribution system to our consumers. Rules enacted by the Florida Department of Environmental Protection (FDEP) and the City Ordinance establish requirements for operation of the distribution system. A key component of Florida Administrative Code (FAC), Rule 62-555.360(2) regulation is to maintain a cross-connection control/backflow prevention program to prevent any substance from entering the drinking water distribution system.

The Cross-Connection Control Program is a cooperative effort between plumbing and health officials, local governmental officials, and property owners to make sure that all connections to drinking water piping are installed safely, and to install protection on any existing connections that do not meet safe standards. To accomplish these goals, officials establish written procedures and guidelines for controlling cross connections and ensure their enforcement so that the public drinking water supply is protected.



# BACKFLOW PREVENTION ASSEMBLY TESTING AND REPAIR PROGRAM

## HOW THE PROGRAM WORKS

The City of Mount Dora has hired a program management firm, HydroCorp, to review, identify, and qualify BPA testing contractors, and assign BPA testing work through a selection process to certified, licensed and insured, and experienced contractors. The selected contractor will be contacting each commercial business or multi-family complex to schedule a test for your back-flow prevention assembly.



### Inspection & Testing:

The City of Mount Dora will initiate a cost-neutral fee, starting October 1, 2019, that will be added to your monthly water bill to cover the costs for annual survey and testing. The rates are:

(New) Cost-Neutral Rates for commercial backflow survey and test per unit program:

Backflow \$45/normal backflow per unit = \$4.17/month rate

Fire Backflow testing @ \$100/year per unit = \$9.17/month rate

### Repairs:

If your BPA requires repair due to a failed test or damage, the contractor can perform this task or provide an estimate and a list of vendors to complete the work. All repair costs will be at the owner's expense.

All of the BPA testing and repair services will be coordinated through our program manager, HydroCorp. If you have any questions about this program, please contact Amy Lynn at 1-800-690-6651, extension 5016.

Failure to repair a failed backflow device may result in termination of water service until repaired.

